



# Memo

**To:** HHS Board Quality, Safety Audit and Compliance Committee

**From:** Lori Johnson, RN, MA, VP Performance Improvement and Safety

**Date:** January 20, 2026

**RE:** Approval Request: 2026-2027 Performance Improvement Plan

The Performance Improvement (PI) Plan is an accreditation-required document that outlines the organization's priorities, methodologies, and governance structure for performance improvement. It must be reviewed annually by leadership and the governing body in accordance with Joint Commission standards.

The 2026–2027 PI Plan was reviewed and approved by the Quality and Safety Management Committee at its January 2026 meeting. The plan remains largely unchanged from the 2025–2026 version, which was approved by the HHS Board in early 2025 and re-approved by the newly formed HHS Board on September 10, 2025.

Updates for this year are limited to:

- Adjustments to reflect current oversight and subcommittee structures
- Streamlining of the document, including removal of four detailed process sections not required by regulatory bodies

Upon approval by the QSAC Committee, the plan will proceed to the Board of Directors for final approval.