

HENNEPIN COUNTY

MINNESOTA

FINAL COMMITTEE AGENDA

HEALTH AND HUMAN SERVICES COMMITTEE

TUESDAY, JULY 9, 2024

1:30 PM

Chair: Angela Conley, District 4
ViceChair: Kevin Anderson, District 7
Members: Jeff Lunde, District 1
Irene Fernando, District 2
Marion Greene, District 3
Debbie Goettel, District 5
Heather Edelson, District 6

1. Minutes from Previous Meeting

1.A. June 11, 2024 Minutes

2. New Business

Routine Items

2.A. [24-0285](#)

Human Services & Public Health resolution, including contracts and amendments to contracts with provider - 2410

2.B. [24-0287](#)

Amd 7 to Agmt PR00001249 with Cirdan Health Systems, Inc., a subsidiary of Health Management Associates, Inc., for actuarial and consulting services to Hennepin Health, 09/01/24-08/31/25, incr NTE by \$727,604

2.C. [24-0288](#)

Amd 2 to Agmt PR00000534 with MetaStar, Inc. to conduct an annual audit on Hennepin Health's HEDIS processes as required by contracts between Hennepin Health and the Department of Human Services, 01/01/19-09/30/27, incr NTE by \$89,112

2.D. [24-0286](#)

Assignment and Assumption of Agmt PR00000924 with Healthwise, Incorporated for an online health library service to Mercury Healthcare, Inc., dba WebMD Ignite, no change to other contract terms

Items for Discussion and Action

2.E. [24-0289](#)

Agmt A2412441 with US Dept of HUD Continuum of Care Program to accept grant funds for rapid rehousing services for homeless families, 01/01/25-12/31/25, recv \$1,519,678

HENNEPIN COUNTY

300 South Sixth Street
Minneapolis, MN
55487-0240

MINNESOTA

Board Action Request

TMP-1233

Item Description:
June 11, 2024 Minutes

HENNEPIN COUNTY

MINNESOTA

COMMITTEE MINUTES

HEALTH AND HUMAN SERVICES COMMITTEE
TUESDAY, JUNE 11, 2024
1:30 PM

Chair: Angela Conley, District 4
ViceChair: Kevin Anderson, District 7
Members: Jeff Lunde, District 1
Irene Fernando, District 2
Marion Greene, District 3
Debbie Goettel, District 5
Heather Edelson, District 6

Commissioner Angela Conley, Chair, called the meeting of the Health and Human Services Committee for Tuesday, June 11, 2024 to order at 3:10 p.m.

Present: Angela Conley, Kevin Anderson, Jeff Lunde, Irene Fernando, Marion Greene, Debbie Goettel and Heather Edelson

1. Minutes from Previous Meeting

1.A. 5/21/24 Health and Human Services Committee Minutes

APPROVE

Vice Chair Kevin Anderson moved, seconded by Commissioner Marion Greene, to approve the Minutes.

Aye: Chairperson Conley, Vice Chair Anderson, Commissioner Lunde, Commissioner Fernando, Commissioner Greene, Commissioner Goettel and Edelson

2. New Business

Routine Items

2.A. [24-0256](#)

Human Services & Public Health resolution, including contracts and amendments to contracts with provider - 2409

CONSENT

Vice Chair Kevin Anderson moved, seconded by Commissioner Debbie Goettel, to approve the Resolution.

Aye: Chairperson Conley, Vice Chair Anderson, Commissioner Lunde, Commissioner Fernando, Commissioner Greene, Commissioner Goettel and Edelson

2.B. [24-0257](#)

Amd 1 to Agmt A2311659 with MN Dept of Veterans Affairs to provide direct services to address income needs of homeless veterans, ext end date to 06/30/25 and incr recv by \$100,000

CONSENT

Vice Chair Kevin Anderson moved, seconded by Commissioner Debbie Goettel, to approve the Resolution.

Aye: Chairperson Conley, Vice Chair Anderson, Commissioner Lunde, Commissioner Fernando, Commissioner Greene, Commissioner Goettel and Edelson

2.C. [24-0258](#)

Amd 3 to Agmt PR00005375 with HealthEdge Software, Inc. to provide cloud-based software and core health plan functionality including utilization management, transportation authorization, care management, population health, appeals and grievances, analytics and reporting services, incr NTE by \$284,000

CONSENT

Vice Chair Kevin Anderson moved, seconded by Commissioner Debbie Goettel, to approve the Resolution.

Aye: Chairperson Conley, Vice Chair Anderson, Commissioner Lunde, Commissioner Fernando, Commissioner Greene, Commissioner Goettel and Edelson

Addendum

2.D. [24-0272](#)

Amd 1 to Agmt A2111075 with MN Dept of Human Services to continue the provision of Transition to Community Services, ext end date to 06/30/25, incr recv \$500,000

CONSENT

Commissioner Irene Fernando moved, seconded by Commissioner Marion Greene, to approve the Resolution.

Aye: Chairperson Conley, Vice Chair Anderson, Commissioner Lunde, Commissioner Fernando, Commissioner Greene, Commissioner Goettel and Edelson

2.E. [24-0273](#)

Agmt A2412378 with the MN Dept of Veteran Affairs for mutual cooperation and to accept funding for services for veterans experiencing homelessness, 07/01/24-06/30/25, \$300,000 (recv)

CONSENT

Vice Chair Kevin Anderson moved, seconded by Commissioner Jeff Lunde, to approve the Resolution.

Aye: Chairperson Conley, Vice Chair Anderson, Commissioner Lunde, Commissioner Fernando, Commissioner Greene, Commissioner Goettel and Edelson

2.F. [24-0274](#)

Authorize addt'l FTEs to HSPH Dept for 2024 Opioid staffing support

CONSENT

Chairperson Angela Conley moved, seconded by Commissioner Debbie Goettel, to approve the Resolution.

Aye: Chairperson Conley, Vice Chair Anderson, Commissioner Lunde, Commissioner Fernando, Commissioner Greene, Commissioner Goettel and Edelson

There being no further business, the Health and Human Services Committee for Tuesday, June 11, 2024 was declared adjourned at 3:19 p.m.

Maria Rose
Clerk to the County Board

Board Action Request

24-0285

Item Description:

Human Services & Public Health resolution, including contracts and amendments to contracts with provider - 2410

Resolution:

BE IT RESOLVED, that the contracts, contract amendments and administrative actions of the Human Services & Public Health Department and Department of Community Corrections and Rehabilitation made pursuant to chapters 256E and 393 of Minnesota Statutes, as detailed in Human Services & Public Health Contract Report 2410 be approved; that the report be filed in Contract Management Services; that the Chair of the Board be authorized to sign the contracts, contract amendments, and administrative actions on behalf of the County; and that the Controller be authorized to disburse funds as directed. Such contracts are subject to ministerial adjustment when such adjustments are done within the constraints of the approved Hennepin County Budget and when signed by the County Department Director or Designee.

Background:

The contracted dollar amounts are based on estimates of program costs and/or utilization during prior periods. Funding for each contract is provided for within service categories in the Human Services & Public Health Department and Department of Community Corrections and Rehabilitation approved annual budgets. Occasionally new services are implemented which are not in the budget, but which are fully funded under state or federal grants or other new funding.

Contracted dollar estimates are based upon prior year usage and are subject to fluctuation in placement patterns, service need, and cost shifts. Therefore, it may be necessary to process ministerial adjustments to contracts to increase or decrease contract amounts or to make minor service changes consistent with the department budget and strategic plan. Placement agreements are also processed administratively.

Contracts include services in the following areas: adult mental health; developmental disabilities; chemical health; adult housing; early intervention and family intervention services, interpreter services, health services, welfare advocacy, and various other human services. Expectations for ongoing outcome measurement are included in all new, renewal, or extended contracts. Outcome measures, which are developed by the county and contracted providers, assess the effectiveness of a service and its impact on an eligible recipient's condition or functioning level. Outcome information is used to modify or improve programs as well as to evaluate effectiveness of different types of intervention and providers. A detailed listing of the specific actions requested by this BAR and an explanation of all unusual items is reflected in the summary of the report.

Recommendation from County Administrator: Recommend Approval

Board Action Request

24-0287

Item Description:

Amd 7 to Agmt PR00001249 with Cirdan Health Systems, Inc., a subsidiary of Health Management Associates, Inc., for actuarial and consulting services to Hennepin Health, 09/01/24-08/31/25, incr NTE by \$727,604

Resolution:

BE IT RESOLVED, that Amendment 7 to Agreement PR00001249 with Cirdan Health Systems, Inc., a subsidiary of Health Management Associates, Inc., to provide Hennepin Health with actuarial and consulting services for the period September 1, 2024 through August 31, 2025, increasing the not to exceed amount by \$727,604 for a new total not to exceed amount of \$4,110,604 be approved; that the Chair of the Board be authorized to sign the Agreement on behalf of the County; and that the Controller be authorized to dispense funds as directed.

Background:

Cirdan Health Systems Inc., a subsidiary of Health Management Associates, Inc., has provided actuarial and consulting services to Hennepin Health (formerly known as MHP) since 2001. An Actuarial Services RFQ was conducted in 2017 and Cirdan Health Systems Inc., a subsidiary of Health Management Associates, Inc., was selected. This contract provides actuarial, consulting and financial analysis support in the following capacities:

Professional and Actuarial Support Services:

- Prepare and assist in the development of quarterly reserves for the months ending September 2024, December 2024, March 2025 and June 2025.
- Prepare annual Actuarial Opinion of actuarial assets and liabilities, and related actuarial memorandum and actuarial report.
- Support MN DHS data submissions and help reconcile transactional data to audited financials where appropriate. Provide miscellaneous/other adjustment data and review final report.

Provide assistance as necessary to support DHS contract rate negotiations. This includes:

- Attending meetings
- Analyzing benefit changes initiated by the legislature or DHS
- Assisting in the development of the negotiation strategy
- Review and rebuttal DHS actuarial rate memorandums
- Performing ad hoc analyses in support of HH negotiation positions

Develop and maintain a process to create, reconcile and submit HH's encounter data, including actionable error reporting:

- DHS encounter data-participate in DHS encounter data work groups and assess the impact of submissions on revenues and performance measures
- RHC submissions and related support
- Load carve-out claim data from DHS for immediate use for crucial analyses (e.g., PCA, FQHC, IHS, dental, etc.)

- MDH OnPoint encounter data submissions
- Provide access to the Cirdan Encounter Analytics and Oversight (EAO) tool

Provide miscellaneous assistance to Hennepin Health as requested, including:

- Review projections and budgets developed by HH finance staff
- Produce quarterly reports summarizing inpatient and ambulatory services for NAIC exhibits
- Support the HH ACO finance committee work group, attending monthly meetings as scheduled
- Attend meetings of the finance/operations work group expected to occur weekly
- Maintain a detailed claim database to support the preparation of the DHS rate data submissions and any ad hoc analyses requested by HH

This board action request aligns with Hennepin County disparity reduction efforts by improving access to culturally specific/sensitive health services and increase community well-being.

Recommendation from County Administrator: Recommend Approval

Board Action Request

24-0288

Item Description:

Amd 2 to Agmt PR00000534 with MetaStar, Inc. to conduct an annual audit on Hennepin Health's HEDIS processes as required by contracts between Hennepin Health and the Department of Human Services, 01/01/19-09/30/27, incr NTE by \$89,112

Resolution:

BE IT RESOLVED, that Amendment 2 to Agreement PR00000534 with MetaStar, Inc. to conduct an annual audit on Hennepin Health's HEDIS processes in order to fulfill Hennepin Health's contractual obligations with the Department of Human Services for the period of January 1, 2019 through September 30, 2027; increasing the not to exceed amount by \$89,112 for a new total not to exceed amount of \$259,632 be approved; that the Chair of the Board be authorized to sign the Agreement on behalf of the County; and that the Controller be authorized to dispense funds as directed.

Background:

Amendment 2 to Agreement PR00000534 with MetaStar, Inc. is to conduct an annual audit on Hennepin Health's HEDIS processes in order to fulfill Hennepin Health's contractual obligations with the Department of Human Services for the period of 01/01/19-09/30/27.

Pursuant to the contracts between Hennepin Health and DHS and the MDH rules, Hennepin Health is required to conduct an annual HEDIS audit and report on the resulting performance rates for each contract. In order to assure the accuracy and compliance with the rules governing HEDIS, an audit of the background claims, data pulls, process controls, record abstraction and resulting performance rates must be audited by an accredited vendor. MetaStar was chosen for its proximity to Hennepin Health (located in Madison, WI), and for its status as the Quality Improvement Organization (QIO is a federal designation) for the State of Wisconsin. The MN QIO - Stratis Health- is not permitted to audit in the same state for which it is the QIO. MetaStar uses a team of NCQA-certified auditors for the validation. HEDIS data are used for reporting to the MDH and MN Community Measurement which is used to assess the health and quality of MN residents. Hennepin Health has used MetaStar as this vendor for at least 10 years. Metastar's past history with Hennepin Health assures the minimum amount of time is spent doing background reporting on Hennepin Health's systems and processes which saves Hennepin Health money over the long term as the audit is completed in 1-2 days.

This board action request aligns with Hennepin County disparity reduction efforts to improve access to culturally specific/sensitive health services and increase community well-being.

Recommendation from County Administrator: Recommend Approval

Board Action Request

24-0286

Item Description:

Assignment and Assumption of Agmt PR00000924 with Healthwise, Incorporated for an online health library service to Mercury Healthcare, Inc., dba WebMD Ignite, no change to other contract terms

Resolution:

BE IT RESOLVED, that the assignment and assumption of Agreement PR00000924 with Healthwise, Incorporated for an online health library service to Mercury Healthcare, Inc., dba WebMD Ignite, with no change in the contract period of May 7, 2019, through March 31, 2026, and no change in the not to exceed amount of \$160,765 be approved, and that the Chair of the Board be authorized to sign the Agreement on behalf of the County.

Background:

Healthwise, Incorporated, a non-profit provider for an online health library service to Hennepin Health members. On February 29, 2024, Ignite Healthwise, LLC acquired the operating assets of Healthwise Incorporated. Ignite Healthwise, LLC is a wholly owned subsidiary of Mercury Healthcare, Inc., dba WebMD Ignite. It is the intention of Ignite Healthwise, LLC and WebMD Ignite, to subsequently assign Agreement PR00000924 from Ignite Healthwise, LLC to WebMD Ignite.

The assignment and assumption agreement will allow services to continue under the new entity.

This board action request aligns with Hennepin County disparity reduction efforts to improve access to culturally specific/sensitive health services and increase community well-being.

Recommendation from County Administrator: Recommend Approval

Board Action Request

24-0289

Item Description:

Agmt A2412441 with US Dept of HUD Continuum of Care Program to accept grant funds for rapid rehousing services for homeless families, 01/01/25-12/31/25, recv \$1,519,678

Resolution:

BE IT RESOLVED, that Agreement A2412441 with the U.S. Department of Housing and Urban Development Continuum of Care Program to accept grant funds for the provision of rapid rehousing services for homeless families for the period January 1, 2025 through December 31, 2025 in the receivable amount of \$1,519,678, be approved; that the Chair of the Board be authorized to sign the Agreement on behalf of the county; and that the Controller be authorized to disburse the funds as directed; and

BE IT FURTHER RESOLVED, that sponsorship and acceptance of grant funding for this program by the Hennepin County Board of Commissioners does not imply a continuing funding commitment by Hennepin County for this program when grant funds are no longer available.

Background:

Historically, Hennepin County has been awarded U.S. Department of Housing and Urban Development (HUD) Continuum of Care (CoC) Program Grants for the provision of home finding services and rental assistance for homeless families. These funds are renewed annually, and Hennepin County has received these funds for multiple years. Most recently, this grant was renewed through Agreement A2311864 (Board Resolution 23-0318) on August 22, 2023.

In 2023 Hennepin County applied for and was awarded grant funds for HUD program year 2023. The award is for the provision of rapid rehousing services for families, in accordance with HUD and the Minneapolis/Hennepin County Continuum of Care funding priorities. The grant will be included in HSPHD's 2025 budget. There is a 25% cash match for this grant that will be provided through Family Homeless Prevention and Assistance Program (FHPAP) funds awarded to Hennepin County by Minnesota Housing.

Hennepin County HSPHD will contract with Agate Housing and Services (formerly St. Stephen's Human Services), Simpson Housing, and The Link for the provision of these services. Families being served by the rapid rehousing program have multiple barriers to housing. Families are assisted with locating and accessing housing while they are in shelter and transitioning to their new housing. Once in housing, families receive supportive services to help maintain housing stability, increase their incomes, and access community-based resources. The program's primary goals are that 80% of the families served will be stabilized in permanent, decent, affordable housing and that of those who are permanently housed, 80% will not return to county paid shelter for at least 12 months after housing placement services end. All school-aged children served in the program are connected with their school's McKinney-Vento homeless liaison while in shelter to ensure that they are able to attend school regularly while in shelter and once the family moves into housing.

Current request: To approve Agreement A2412441 with the US Department of HUD the provision of rapid rehousing services for families experiencing homelessness in the amount of \$1,519,678 for the period of January 1, 2025 through December 31, 2025.

Disparity reduction: This request reduces disparities in the housing domain by funding assistance and services that quickly move people experiencing homelessness into permanent housing. Most often these are people who are members of groups disparately impacted by homelessness and housing instability.

Recommendation from County Administrator: Recommend Approval