

HENNEPIN COUNTY

MINNESOTA

PRELIMINARY BOARD AGENDA

HEALTH AND HUMAN SERVICES COMMITTEE

TUESDAY, MAY 23, 2023

1:30 PM

Chair: Angela Conley, District 4
ViceChair: Kevin Anderson, District 7
Members: Jeff Lunde, District 1
Irene Fernando, District 2
Marion Greene, District 3
Debbie Goettel, District 5
Chris LaTondresse, District 6

1. Minutes from Previous Meeting

TMP-0123

May 9, 2023 Minutes

Attachments: 2023_5_9_Minutes

2. New Business

Routine Items

A. [23-0205](#)

2023-25 Community Health Needs Implementation Plan/Health Services Plan as submitted by the Hennepin Healthcare System, Inc., Board of Directors.

Attachments: [Quarterly Briefing Implementation HSP May 23](#)

B. [23-0206](#)

Human Services & Public Health resolution, including contracts and amendments to contracts with provider - 2307

C. [23-0207](#)

Amd 1 to Agmt A2111071 with the MN Dept of Human Services for grant funding for the administration of support services in permanent housing programs for long-term homeless, revising the terms of payment, 01/01/22-12/31/23, \$5,668,603 (recv)

D. [23-0208](#)

Amd 1 to Agmt PR00004056 with Change Healthcare Technologies, LLC, Hennepin Health's vendor of evidence-based clinical criteria, to add medical network E-services (EDI); payer connectivity services (PCS); and medical and pharmacy coordination of benefits (COB) services, ext end date through 06/06/2026, incr NTE by \$1,409,500.

Items for Discussion and Action

E. [23-0209](#)

Agmt A2311716 with the Wallace Foundation for adolescent youth development, 04/01/23-03/31/24, \$225,000 (recv)

Attachments: [Wallace Supplemental Appropriation Form](#)
[Wallace Expense Budget Final](#)

HENNEPIN COUNTY

300 South Sixth Street
Minneapolis, MN
55487-0240

MINNESOTA

Board Action Request

TMP-0123

Item Description:
May 9, 2023 Minutes

HENNEPIN COUNTY

MINNESOTA

COMMITTEE MINUTES

BOARD OF HENNEPIN COUNTY COMMISSIONERS
HEALTH AND HUMAN SERVICES COMMITTEE
TUESDAY, MAY 9, 2023
1:30 PM

Chair: Angela Conley, District 4
Vice-Chair: Kevin Anderson, District 7

Members: Jeff Lunde, District 1
Irene Fernando, District 2
Marion Greene, District 3
Debbie Goettel, District 5
Chris LaTondresse, District 6

Commissioner Conley, Chair, called the meeting of the Health and Human Services Committee for Tuesday, May 9, 2023 to order at 1:56 p.m. All Commissioners were present.

1. Minutes From Previous Meeting

A. April 25, 2023 Minutes

APPROVED

Commissioner Irene Fernando moved to approve the Minutes from the Previous Meeting, seconded by Commissioner Chris LaTondresse and approved - 7 Yeas

2. New Business

Routine Items

A. **23-0177**

Human Services & Public Health resolution, including contracts and amendments to contracts with provider – 2306

CONSENT

Commissioner Kevin Anderson moved to approve, seconded by Commissioner Debbie Goettel and approved - 7 Yeas

B. **23-0178**

Amd 4 to Agmt PR0001486 with Intersection Media, LLC to provide Hennepin Health advertising panels and space on city buses and light rail platforms for health plan promotion purposes, ext end date to 10/06/24, incr NTE by \$49,999

CONSENT

Commissioner Irene Fernando moved to approve, seconded by Commissioner Chris LaTondresse and approved - 7 Yeas

C. **23-0179**

Amd 1 to Agmt A2211437 with the City of New Hope and Amd 1 to Agmt A2211420 with the City of Robbinsdale and Three Rivers Park District to continue services of the Hennepin County 911 and Police Embedded Social Worker Program, 01/01/23–12/31/24

CONSENT

Commissioner Debbie Goettel moved to approve, seconded by Commissioner Jeff Lunde and approved - 7 Yeas

D. **23-0180**

Amd 1 to Agmt A2110804 with the MN Dept of Human Services for a Community Living Infrastructure reimbursement grant for a housing resource specialist and administration of the Housing Support program, ext end date to 12/31/23, incr recv by \$75,808

CONSENT

Commissioner Irene Fernando moved to approve, seconded by Commissioner Marion Greene and approved - 7 Yeas

Items for Discussion and Action

E. **23-0181**

Authorization to receive funds from MN Dept of Revenue for MN Local Homeless Prevention Aid to assist families and youth at risk of homelessness, 07/01/23-12/31/23, \$5,995,827 (recv).

CONSENT

Commissioner Angela Conley moved to approve, seconded by Commissioner Irene Fernando and approved - 7 Yeas

Addendum

F. **23-0198**

Amd 2 to Agmt A2110871 with MN Housing Finance Agency for the provision of homeless prevention and rapid rehousing services for homeless persons, no change to dates, incr recv by \$5,500,000 (new NTE recv \$11,037,000); supp appr to HSPH 2023 budget

CONSENT

Commissioner Angela Conley moved to approve, seconded by Commissioner Kevin Anderson and approved - 7 Yeas

3. Adjourn

There being no further business, the Health and Human Services Committee for May 9, 2023 was declared adjourned at 2:20 p.m.

Karen L Keller
Deputy Clerk to the County Board

Board Action Request

23-0205

Item Description:

2023-25 Community Health Needs Implementation Plan/Health Services Plan as submitted by the Hennepin Healthcare System, Inc., Board of Directors.

Resolution:

BE IT RESOLVED, that the 2023-25 Community Health Needs Implementation Plan/Health Services Plan as submitted by the Hennepin Healthcare System, Inc., Board of Directors and on file with the Clerk to the Board, be approved.

Background:

On June 27, 2017, the Hennepin Healthcare System, Inc. (HHS) Executive and Governance Committee voted to amend Section 3.4 (ix) of the 5th Amended HHS Bylaws to allow synchronization of the reporting schedules for the Health Services Plan (HSP) and the Community Health Needs Assessment (CHNA) so that the HSP would be submitted, in coordination with the CHNA, every three years versus annually. This amendment to the HHS Bylaws was subsequently submitted to the Hennepin County Board for approval which resulted in the 6th Amended HHS Bylaws.

One of the Hennepin County Board of Commissioners' reserved powers over HHS, its public subsidiary corporation, is to approve or reject a health services plan that is prepared in coordination with the CHNA and implementation plan required by the Internal Revenue Code. See, HHS Bylaws Section 3.4 (ix).

The Community Health Needs Assessment was reviewed and approved by the Hennepin Healthcare System, Inc., Board of Directors on Nov. 16, 2022 and then the Hennepin County Board on Nov. 22, 2022. The Assessment identified the priority health needs of our community. At the time of approval, the Hennepin County Board was alerted that the supporting Community Health Needs Implementation Plan/Health Services Plan would be brought to the Hennepin County Board in Q1/2 for Board approval.

The Community Health Needs Implementation Plan/Health Services Plan outlines actions to be taken over the next three years to address the priority health needs. On April 5, 2023, a public meeting of the Mission Effectiveness Committee of HHS was held to present and discuss the proposed 2023-2025 Community Health Implementation Plan/Health Services Plan. Hennepin Healthcare is required, pursuant to IRS regulations contained in Section 501(r), to have the Implementation Plan approved by an authorized body of the hospital facility by the 15th of the fifth month in the year after the completion of the CHNA. The Implementation Plan/HSP was adopted by the HHS Board of Directors on April 26, 2023 and forwarded by it with a recommendation of approval to the County Board.

23-0205

An executive summary of the 2023-25 Implementation Plan/Health Services Plan is attached to this resolution.

Recommendation from County Administrator: Recommend Approval



2023-2025 Community Health Needs Implementation Plan/ Health Services Plan

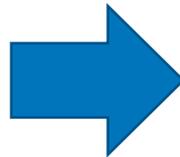
Amy Harris, Population Health Director

Executive Summary

Community Health Needs Assessment

Identifies priority health needs of the community

- IRS requirement for all non-profit hospitals.
- Occurs every three years.
- Fulfills part of a unique requirement for HHS—the Health Services Plan.
- The Community Health Needs Assessment was approved by the HHS Board of Directors on Nov. 18, 2022, and the Hennepin County Board of Directors on Nov. 22, 2022.



Community Health Needs Implementation Plan/ Health Services Plan

Outlines actions to be taken by HHS over the next three years to address the identified priority health needs.

- Developed through internal and community input.
- Guided by a community and staff steering committee.

Seeking Hennepin County Board of Director approval on June 6, 2023

Three Top Priority Health Needs Identified

1) Access to Health and Safety as a Human Right

- a. Improve access to affordable care.
- b. Demonstrate commitment to women's reproductive and comprehensive health care.
- c. Address health and wellness issues related to people feeling chronically unsafe.

2) Comprehensive, Equitable Education

- a. Address impacts of trauma and systemic racism in health care.
- b. Provide more culturally tailored community health education (based locally with topics determined by community).
- c. Engage in more two-way communication between Hennepin Healthcare and the community.

3) Advocacy and Cultural Sensitivity

- a. Hire more multi-lingual providers.
- b. Have community, cultural elders on staff.
- c. Improve navigation and coordination of care and access to information and resources.
- d. Hire cultural navigators to help patients navigate the system and help advocate for individual needs.

Addressing the Needs Identified

Actions in 2023-2025 include:

- Current or planned activities within HHS
- Expansion of existing pilots or programs
- Opportunities to partner or amplify community based work
- Alignment with Hennepin County priorities and projects

Needs are prioritized, so top need has the most action tactics identified

Need 1: Access to Health and Safety as a Human Right

Access to affordable care, particularly for populations with frequent use of medical care.	Commitment to reproductive and comprehensive health care for everyone regardless of age.	Partner with others to address health and well-being impacts of chronically fearing for one's safety.
<p><u>Collaborate with county, city, and community entities to improve access to financial resources:</u></p> <p>Explore and implement approaches that increase access and connection to information and financial resources. Ongoing approaches include:</p> <ul style="list-style-type: none"> • Developing easily accessible written and web-based multilingual resource guides to help people access insurance options and other financial support programs. • Expanding access to financial advocates. • Partnering with community entities to create community resource hubs. • Creating a single point of contact to help individuals navigate to the care they need. <p><u>Transportation:</u></p> <ul style="list-style-type: none"> • Study transportation barriers that impact health access for seniors, families with special needs, pregnant individuals, and other populations serviced by Hennepin Healthcare. • Share study findings and recommendations for reducing transportation barriers with government, payors, and other entities that determine coverage and policies. 	<p><u>Advocacy:</u></p> <ul style="list-style-type: none"> • Advocate at all governmental levels to support legislation and policy that ensures the right to reproductive health. <p><u>Transparency:</u></p> <ul style="list-style-type: none"> • Be transparent about HHS's support of and actions for preserving the right to access full reproductive health care, including abortions for our patients. <p><u>Community education:</u></p> <ul style="list-style-type: none"> • In collaboration with county, city, and other community entities, support community education opportunities regarding reproductive health for individuals and families of all ages. 	<p><u>Advocacy and partnerships:</u></p> <ul style="list-style-type: none"> • Advocate for laws that target gun and other violence reduction efforts. • Partner with and support county, city, and community entities focused on reducing all forms of violence, including domestic violence and police brutality. <p><u>Community education and support:</u></p> <ul style="list-style-type: none"> • Partner with community entities to support community-based education regarding: <ul style="list-style-type: none"> ○ Impacts of fear-based stress on health and well-being. ○ Approaches to reducing negative impacts of stress. <p><u>Internal trainings:</u></p> <ul style="list-style-type: none"> • Review, revise, and expand training for front line staff in de-escalation skills. • Support competency training for medical professionals and staff caring for patients identifying as LGBTQ. <p><u>Campus re-design:</u></p> <ul style="list-style-type: none"> • Throughout the campus and in individual clinics include signage, posters, and artwork that explicitly welcomes all people inclusive of race, culture, language, sexual orientation, gender identity, and age.

Need 2: Comprehensive, Equitable Education

Address impact of trauma and systemic racism through training, coaching/mentorship, and accountability.	Provide more culturally tailored, community-driven education in community settings.
<p><u>Training:</u></p> <p>Trauma-responsive care:</p> <ul style="list-style-type: none"> Continue and expand focus of existing trauma-informed care trainings to include applying concepts to policies and practices. <p>Systemic Racism:</p> <ul style="list-style-type: none"> Complete and extend full implementation of The Compass Program (a year-long+ anti-racist training initiative) to equip all Hennepin Healthcare employees with knowledge and tools needed to address systemic racism and reduce health inequities. <p><u>Coaching/Mentorship:</u></p> <ul style="list-style-type: none"> Continue Diversity, Equity, and Inclusion (DEI) Executive Coaching to support Hennepin Healthcare's goal of becoming an anti-racist organization. 	<p><u>Engage with diverse communities to understand and respond to community-defined education needs/wishes:</u></p> <ul style="list-style-type: none"> Establish community groups led by cultural navigators, in part, to better understand community definitions of "health" and "being healthy". Partner with community entities to support existing and/or co-create new health educational opportunities in <u>community settings</u> that address requested topics such as culturally responsive approaches to: <ul style="list-style-type: none"> Healthy nutrition. Active lifestyles. Health literacy and self-advocacy. Partner with community entities to address stigma about mental/emotional health especially among men. <ul style="list-style-type: none"> Work in partnership with community, providers, and health systems to develop approaches that improve ease of access to culturally responsive mental health supports and services.

Need 3: Advocacy and Cultural Sensitivity

Prioritize cultural responsiveness within Hennepin Healthcare's approach to providing care and supporting the health of our community.

- To increase greater access to culturally responsive provider/patient communication, hire more providers and front-line staff who are culturally and linguistically representative of the communities Hennepin Healthcare serves.
- Support and grow the cultural navigator program to help patients navigate the system and advocate for individual needs.
- Prioritize engaging community, cultural elders (through possible employment and/or contracts) to better meet the needs of patients.

Board Action Request

23-0206

Item Description:

Human Services & Public Health resolution, including contracts and amendments to contracts with provider - 2307

Resolution:

BE IT RESOLVED, that the contracts, contract amendments and administrative actions of the Human Services & Public Health Department and Department of Community Corrections and Rehabilitation made pursuant to chapters 256E and 393 of Minnesota Statutes, as detailed in Human Services & Public Health Contract Report 2307] be approved; that the report be filed in Contract Management Services; that the Chair of the Board be authorized to sign the contracts, contract amendments, and administrative actions on behalf of the County; and that the Controller be authorized to disburse funds as directed. Such contracts are subject to ministerial adjustment, when such adjustments are done within the constraints of the approved Hennepin County Budget and when signed by the County Department Director or Designee.

Background:

The contracted dollar amounts are based on estimates of program costs and/or utilization during prior periods. Funding for each contract is provided for within service categories in the Human Services & Public Health Department and Department of Community Corrections and Rehabilitation approved annual budgets. Occasionally new services are implemented which are not in the budget, but which are fully funded under state or federal grants or other new funding.

Contracted dollar estimates are based upon prior year usage and are subject to fluctuation in placement patterns, service need, and cost shifts. Therefore, it may be necessary to process ministerial adjustments to contracts to increase or decrease contract amounts or to make minor service changes consistent with the department budget and strategic plan. Placement agreements are also processed administratively.

Contracts include services in the following areas: adult mental health; developmental disabilities; chemical health; adult housing; early intervention and family intervention services, interpreter services, health services, welfare advocacy, and various other human services. Expectations for ongoing outcome measurement are included in all new, renewal, or extended contracts. Outcome measures, which are developed by the county and contracted providers, assess the effectiveness of a service and its impact on an eligible recipient's condition or functioning level. Outcome information is used to modify or improve programs as well as to evaluate effectiveness of different types of intervention and providers. A detailed listing of the specific actions requested by this BAR and an explanation of all unusual items is reflected in the summary of the report.

Recommendation from County Administrator: Recommend Approval

MINNESOTA

Board Action Request

23-0207

Item Description:

Amd 1 to Agmt A2111071 with the MN Dept of Human Services for grant funding for the administration of support services in permanent housing programs for long-term homeless, revising the terms of payment, 01/01/22-12/31/23, \$5,668,603 (recv)

Resolution:

BE IT RESOLVED, that Amendment 1 to Agreement A2111071 with the Minnesota Department of Human Services for a grant from the state's Long-Term Homelessness Supportive Services Fund (LTHSSF) Program and as part of the Human Services and Public Health's Long-Term Homelessness Initiative with the other six counties of the metropolitan region, during the period of January 1, 2022 through December 31, 2023, in the receivable amount of \$5,668,603 be approved; that the Chair of the Board be authorized to sign the agreement on behalf of the county; and that the Controller be authorized to accept and disburse funds as directed; and

BE IT FURTHER RESOLVED, that sponsorship and acceptance of grant funding for the program by Hennepin County Board of Commissioners does not imply a continued commitment by Hennepin County for this program when grant funds are no longer available.

Background:

In 2004, the State of Minnesota established a business plan to end long-term homelessness. In response, Hennepin County entered into a cooperative agreement with six other metro counties (Board Resolutions 06-6-358, 09-260) to develop and submit The Metropolitan Counties' Long Term Homeless Supportive Services Plan to the Minnesota Department of Human Services (DHS) to fund services in supportive housing programs that would allow the seamless delivery of services and coordinated allocation of resources across metro county boundaries. Under the governance structure of this agreement, Hennepin County is designated as fiscal agent and lead agency contractor for this multi-county effort. Since the initial funding in 2006 and through December 31, 2021, DHS had continued to allocate resources totaling \$49,577,968 towards this effort (Board Resolutions 06-6-358, 07-416, 08-323, 09-0286, 10-0280, 11-0329R1, 12-0332, 13-0377, 15-0193, 15-0512, 17-0414, 19-0450, and 20-0459).

This current agreement with DHS, A2111071, was approved by the Board on December 14, 2021 (Board Resolution 21-0478). As the fiscal agent, Hennepin County entered into an agreement with Hearth Connection (HS00000978) to serve as the administrative entity for the delivery of services and allocation of resources for this initiative and to ensure consistency in services standards and outcomes.

Amendment 1 to this agreement to revise the terms of payment is the result of a DHS change for the state's recouping of advance payments from a percentage of quarterly invoiced payments to an annual reconciliation and by adjusting related terms of payment in the agreement accordingly.

The service dollars provided by this grant allow the metro counties to coordinate the range of services to individuals and families experiencing long-term homelessness and those families at risk of long-term homelessness. Hearth Connection is providing services that include:

- A service “network” that spans current metro county boundaries, providing uninterrupted supports and resources to clients that choose to move from one county to another;
- Specialized training in long-term homelessness to network service providers;
- Client monitoring and tracking, and utilization of the Statewide Homeless Management Information System (HMIS);
- Data collection and reporting to the counties and state;
- Linkage to permanent supportive housing;
- Full participation and compliance with state program evaluation;
- Additional services and funding as applicable

Current request: This request seeks to amend agreement A2111071 with Minnesota Department of Human Services for long-term homeless supportive services funding for the 7-county metro region to change the terms of payment in the agreement.

Disparity reduction: This board action request aligns with Hennepin County disparity reduction by funding services for individuals and households experiencing homelessness to achieve housing stability.

Recommendation from County Administrator: Recommend Approval

MINNESOTA

Board Action Request

23-0208

Item Description:

Amd 1 to Agmt PR00004056 with Change Healthcare Technologies, LLC, Hennepin Health's vendor of evidence-based clinical criteria, to add medical network E-services (EDI); payer connectivity services (PCS); and medical and pharmacy coordination of benefits (COB) services, ext end date through 06/06/2026, incr NTE by \$1,409,500.

Resolution:

BE IT RESOLVED, that Amendment 1 to Agreement PR00004056 with Change Healthcare Technologies, LLC, Hennepin Health's vendor of evidence-based clinical criteria, extending the end date to June 6, 2026; increasing the not to exceed amount by \$1,409,500 for a new total not to exceed amount of \$1,688,182, amending the agreement to incorporate legal terms required for additional services be approved; that the Chair of the Board be authorized to sign the Amendment on behalf of the County; and that the Controller be authorized to dispense funds as directed.

Background:

Agreement PR00004056 with Change Healthcare Technologies, LLC, Hennepin Health's vendor of evidence-based clinical criteria, expires January 31, 2025. Agreement A177138 with Change Healthcare Solutions, LLC, for electronic data interchange (EDI) and agreement A188735 with Change Healthcare Technologies, LLC, for payer connectivity services (PCS) expires June 6, 2023. The parties desire to consolidate these vendor services into one agreement and ensure consistent and continued EDI and PCS services when the current agreements expire on June 6, 2023.

Current Request: Approval of Amendment 1 to Agreement PR00004056 will:

- Extend end date through June 6, 2026
- Combine existing payer connectivity services (current agreement 188735) and electronic data interchange services (current agreement A177138) into one agreement number PR00004056
- Add medical and pharmacy coordination of benefits (COB) services
- Add change control process language
- Incorporate legal terms required for the additional services

The agreement with Change Healthcare Technologies, LLC increases the NTE by \$1,409,500. The new NTE is \$1,688,182 (\$482,000 for EDI services; \$800,000 for PCS services; \$278,682 for InterQual services; and \$127,500 for COB services).

Recommendation from County Administrator: Recommend Approval

MINNESOTA

Board Action Request

23-0209

Item Description:

Agmt A2311716 with the Wallace Foundation for adolescent youth development, 04/01/23-03/31/24, \$225,000 (recv)

Resolution:

BE IT RESOLVED, that Agreement A2311716 with the Wallace Foundation for adolescent youth development during the period of April 1, 2023 through March 31, 2024 in the receivable amount of \$225,000 be approved; that the Chair of the Board be authorized to sign the Agreement on behalf of Hennepin County; and that the Controller be authorized to accept and disburse funds as directed; and

BE IT FURTHER RESOLVED, that a supplemental appropriation be made to increase the Public Health Department's 2023 adopted budget by \$150,000; and

BE IT FURTHER RESOLVED, that the sponsorship and acceptance of grant funding for the program by the Hennepin County Board of Commissioners does not imply a continued commitment by Hennepin County for this program when grant funds are no longer available

Background:

Through a request for proposal process, Public Health was awarded funds from the Wallace Foundation to support adolescent youth development. With this funding, Better Together Hennepin (BTH) will examine the barriers, strengths, and opportunities of the Health Mentor Model (HMM), a model that has been highly successful in high school settings, to better serve the developmental needs of younger adolescents in priority communities. HMM strategies include supporting innovative partnerships that serve youth and strengthen the communities in which they reside, learn about those partnerships' strengths, challenges, and opportunities for improvement and use what is learned to improve future Wallace initiatives. To do this, BTH will focus on three primary areas:

- Partner with Youthprise on a Youth Participatory Action Research (YPAR) project in three middle school sites where HMM middle school pilots are underway to identify needs and program strategies.
- Contract with evaluators who have youth development and wellbeing expertise to measure implementation and impacts of the HMM in middle schools;
- Use evaluation findings to identify and implement training, supports, and/or systems change that will respond to unique needs and opportunities.

This request reduces disparities in the health domain by providing funding to examine the barriers, strengths and opportunities of the HMM to better serve the developmental needs of younger adolescents in priority communities.

APEX Information:

Fund: 20

Dept. ID: 503099

Account: 42950

Project ID: 1009939

23-0209

Activity Code: PROGR
Amount: \$150,000 (recv)

Recommendation from County Administrator: Recommend Approval

HENNEPIN COUNTY

MINNESOTA

Account coding provides clear direction to accounting staff as to which specific sources of revenues or expenditure accounts are to be modified by a board action request (BAR).

Supplemental Appropriation/FTE

Instructions: Revenue and Expenditure must agree. If FTE, in Background section, describe any space or technology need.

	Revenue	Expenditure
Department Name*	_____	_____
Fund*	_____	_____
Account*	_____	_____
DeptID*	_____	_____
Project Number	_____	_____
PC Business Unit	_____	_____
Activity	_____	_____
Source Type	_____	_____
Category	_____	_____
Subcategory	_____	_____
Amount*	_____	_____
FTE*	_____	_____
Budget Year	_____	_____

*** Mandatory fields: Department Name, Fund, Account, DeptID, Amount, and FTE**

Intended use—communicate budget information relative to a specific board action request by uploading as an attachment under 'Attachments' tab in NovusAgenda



2023 Supplemental Appropriation
Wallace Award
503099
1009939

CATEGORY	Account Code	Amount
Salaries	50020	36,970
Fringe Benefits	5xxxx	-
Other Services	52900	34,363
Food and Beverage	51200	1,333
Rental-Other-Room Rental	52566	667
Teen Pregnancy Prevention	55331	50,000 Public Aid
Consulting	52120	26,667

150,000 Total