

# HENNEPIN COUNTY

## MINNESOTA

### FINAL COMMITTEE AGENDA

#### RESIDENT SERVICES COMMITTEE

TUESDAY, AUGUST 19, 2025

1:30 PM

Chair: Heather Edelson, District 6  
ViceChair: Debbie Goettel, District 5  
Members: Jeff Lunde, District 1  
Irene Fernando, District 2  
Marion Greene, District 3  
Angela Conley, District 4  
Kevin Anderson, District 7

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#### 1. Minutes from Previous Meeting

1.A. February 4, 2025 Meeting Minutes

**Attachments:** [RS-COMMITTEEMINUTES-04-Feb-2025](#)

#### 2. New Business

##### Routine Items

2.A. [25-0332](#)

Amd 2 to Agmt PR00001315 with Q Matic Corporation for software and services, ext end date to 12/31/26, incr NTE by \$32,000 for a new total NTE of \$449,000

# HENNEPIN COUNTY

MINNESOTA

300 South Sixth Street  
Minneapolis, MN  
55487-0240

## Board Action Request

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**TMP-25-0585**

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**Item Description:**

February 4, 2025 Meeting Minutes

# HENNEPIN COUNTY

## MINNESOTA

### COMMITTEE MINUTES

#### RESIDENT SERVICES COMMITTEE

TUESDAY, FEBRUARY 4, 2025

1:30 PM

Chair: Heather Edelson, District 6  
ViceChair: Debbie Goettel, District 5  
Members: Jeff Lunde, District 1  
Irene Fernando, District 2  
Marion Greene, District 3  
Angela Conley, District 4  
Kevin Anderson, District 7

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Commissioner Heather Edelson, Chair, called the meeting of the Resident Services Committee for Tuesday, February 4, 2025 to order at 3:01 p.m.

**Present:** Angela Conley, Debbie Goettel, Heather Edelson, Irene Fernando, Jeff Lunde, Kevin Anderson and Marion Greene

#### 1. Minutes from Previous Meeting

1.A. December 3, 2024 Minutes

#### APPROVE

**Commissioner Angela Conley moved, seconded by Commissioner Marion Greene, to approve the Minutes.**

**Aye:** Commissioner Conley, Commissioner Goettel, Commissioner Edelson, Commissioner Fernando, Commissioner Lunde, Commissioner Anderson and Commissioner Greene

#### 2. New Business

##### Items for Discussion and Action

2.A. [25-0053](#)

Agmt PR00006833 with Reading Partners to provide reading assistance curriculum at multiple Hennepin County Library locations, 01/02/25-07/31/25, NTE \$40,000

#### CONSENT

**Commissioner Heather Edelson moved, seconded by Commissioner Angela Conley, to approve the Resolution.**

**Aye:** Commissioner Conley, Commissioner Goettel, Commissioner Edelson, Commissioner Fernando, Commissioner Lunde, Commissioner Anderson and Commissioner Greene

2.B. [25-0054](#)

Appointment of the 2025 Hennepin County Special Board of Appeal and Equalization; and authorize the rates of compensation for its members; and adopt policies and procedures

**CONSENT**

**Commissioner Heather Edelson moved, seconded by Commissioner Angela Conley, to approve the Resolution.**

**Aye:** Commissioner Conley, Commissioner Goettel, Commissioner Edelson, Commissioner Fernando, Commissioner Lunde, Commissioner Anderson and Commissioner Greene

There being no further business, the Resident Services Committee for Tuesday, February 4, 2025 was declared adjourned at 3:05 p.m.

Maria Rose  
Clerk to the County Board

# HENNEPIN COUNTY

## MINNESOTA

300 South Sixth Street  
Minneapolis, MN  
55487-0240

### Board Action Request

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**25-0332**

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**Item Description:**

Amd 2 to Agmt PR00001315 with Q Matic Corporation for software and services, ext end date to 12/31/26, incr NTE by \$32,000 for a new total NTE of \$449,000

**Resolution:**

BE IT RESOLVED, that Amendment 2 to Agreement No. PR00001315, with Q Matic Corporation for software and services, extending the contract period through December 31, 2026 and increasing the not to exceed amount by \$32,000 for a new total not to exceed amount of \$449,000, be approved; that the Chair of the Board be authorized to sign the Agreement on behalf of the county; and that the Controller be authorized to disburse funds as directed.

**Background:**

Q Matic is the current lobby management system in all of Hennepin County's service centers. The contract with Q Matic commenced August 2019 and is set to expire December 31, 2025. This resolution seeks a one-year extension of this agreement. The extension would be effective January 1, 2026 through December 31, 2026.

In 2026, the Department plans to engage in an equitable process to select a lobby management system for 2027 and beyond that best serves the needs of our customers and business. This extension allows the service centers to continue using Q Matic and providing services without interruption.

**Recommendation from County Administrator:** Recommend Approval